

# Northcott 2024 Non-Housing Customer Survey- Easy English



Northcott is doing a **survey**

- A survey is when you ask people about their **thoughts and opinions**



Northcott wants to **listen to** the opinions of its **customers**

You can decide to do the survey.



- **It is your choice.**
- You can say **yes** or **no**
- It is ok to say yes
- It is ok to say no



Would you like to do the survey?  
(please circle)

Yes 😊

No ☹️



I am **happy** with the **supports** I get from Northcott

Yes 😊

Not Sure

No ☹️



I would **tell someone** I know **about Northcott**

Yes 😊

Not Sure

No ☹️



My Northcott **team understand me**

Yes 😊

Not Sure

No ☹️



My Northcott team helps me **live my life the way I want**

Yes 😊

Not Sure

No ☹️



My family, friends and community support me to **make decisions**

Yes 😊

Not Sure

No ☹️



My **Northcott** team **support** me to make **decisions**

Yes 😊

Not Sure

No ☹️



It is **simple** to get support from Northcott

Yes 😊

Not Sure

No ☹️



The **quality** of my Northcott **supports** is high

Yes 😊

Not Sure

No ☹️



My Northcott team **includes me**  
when **making decisions**

Yes 😊

Not Sure

No ☹️



Northcott helps me **connect** to my  
local **community**

Yes 😊

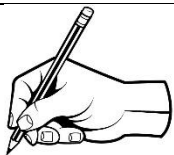
Not Sure

No ☹️



If you could **change** 1 thing about  
**Northcott**, what would you  
change?

  
**Northcott**  
Let's see what you can do





Would you like to **tell us** anything else? We would love to hear from you



**The end**

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